

## Contactar

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(LinkedIn)

## Aptitudes principales

Figma

Prototipado

Autodesk Fusion 360

## Languages

Español (Native or Bilingual)

Inglés (Full Professional)

Alemán (Elementary)

## Certifications

Curso Intensivo de Figma Certificate

Taller de Prototipado FIGMA  
Certificate

# José León Granados

Multi-disciplinary designer with experience in graphics, product, packaging, and 3D modelling.

Heredia, Costa Rica

## Extracto

I'm a multi-disciplinary designer: graphics, 3D modelling and sculpting, packaging, product, jewelry design, 3D printing, and more. I also have experience in Customer Service and Fraud Prevention.

As a creative professional with a passion for design and a keen eye for detail, I enjoy continuously improving my skills and learning new ones.

I've been fortunate to hone and use my leadership skills as a team lead to train and guide talented individuals to reach their full potential and help drive success for organizations. Also, I've built knowledge bases and graphic assets for training purposes documenting internal information and workflows.

Currently, I'm expanding my knowledge of 3D design (learning Cinema 4D, Blender, Redshift), as well as learning Front-End Web Development.

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## Experiencia

### Packlane

7 años 7 meses

#### Prepress Lead

agosto de 2020 - Present (3 años 3 meses)

- Overseeing the Prepress team's performance and identifying strengths and weaknesses in the team.
- Assisting with hiring and training.
- Developing and maintaining process guides and training materials.
- Addressing advanced artwork-related customer complaints.
- Assisting with the development and testing of new features for Packlane's website.

### Print Production Artist

abril de 2018 - Present (5 años 7 meses)

- Setting up artwork from customers on packaging dielines.
- Quality assurance of customers' artwork before sending orders to production.
- Vectorizing raster images.
- Reviewing and providing education and feedback on customer complaints.

#### Customer Service Representative

abril de 2016 - abril de 2018 (2 años 1 mes)

### BOND Enterprises

6 años 3 meses

#### Poker Security Specialist

marzo de 2012 - noviembre de 2015 (3 años 9 meses)

Santa Ana

- Preventing and minimizing fraud in the gaming industry (emphasized in online poker; i.e. chip dump, collusion), fraud patterns recognition and using reputation management tools (lovation) to ban, restrict or determine relationship and/or complicity between offender accounts.

#### Customer Service Representative

septiembre de 2009 - marzo de 2012 (2 años 7 meses)

Santa Ana

- Providing customer support via chat and email, using Live Person, oriented to the online gaming industry.

### Ingeniería de troqueles S.A.

#### Mechanical Draftsman and Design Assistant

abril de 2008 - abril de 2009 (1 año 1 mes)

Escazú

- Using mechanical design software, developing 3D models, and blueprints for stamping and forming sheet metal parts for the automotive industry.

### Veridiam Medical

#### Precision Technician

febrero de 2007 - abril de 2008 (1 año 3 meses)

Global Park, Heredia

- Operating CNC machinery for the manufacture of medical-grade metal components.

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## Educación

Universidad Hispanoamericana (CR)

Front-End Web Development · (2022 - diciembre de 2023)

Universidad Veritas

Product Design · (2010 - 2015)

Universidad Latina de Costa Rica

Undergraduate, Culinary Arts · (2012 - 2013)

Universidad Interamericana de Costa Rica

Undergraduate, Mechanical Engineering · (2007 - 2009)

Colegio Técnico Don Bosco

Bachelorship, Mid Technician Degree, Precision Mechanics · (2001 - 2006)